

TOP  
TIPS



# PIANO GUARD SYSTEM (PG-SG)

## Recommendations and notes for the Installer



# #1

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# Authorized Installers

Only an installer trained by the manufacturer is authorised to install the system. A person who is not an authorized system installer (has not received a certificate from the manufacturer) is not authorized to properly and safely install the device. If the system is installed by an unauthorized person, the warranty will be void.

Should you wish to become an authorised installer of Piano Guard System, contact us:  
[info@pianoguard.com](mailto:info@pianoguard.com)



# # 2 Recommendations: o o o o

Installation should be performed in accordance with the following recommendations:

1. Before installing the system, carefully check whether the package contains all the necessary elements.
2. Before installing the system, check the structure of the soundboard and carefully plan the arrangement of individual components of the system.
3. Before installing the system, check the Wi-Fi connection in a given room to ensure proper data transfer from the system to the web and mobile applications is possible.
4. Before installing the hanger, it is advisable to carefully measure the space required for removing the humidifier for when it is necessary
5. It is advisable to install the humidifier in the central part of the soundboard so that its operation has even effects on the entire instrument.
6. It is advisable that the drying panels are distributed in such a way that the bottom can be dried evenly. Each of the drying panels should be located in a different place (recommended: two on both sides of the end of the keyboard table, and one at the end of the soundboard of the instrument).  
**ATTENTION!** None of the drying panels should be located above or right next to the humidifier - this could result in the destruction of the drying panel and unfavorable/undesirable effects of the system operation. No cable should touch or pass directly over the drying panel.
7. It is advisable to place the sensors in various places under the instrument's soundboard - at a considerable distance from the humidifier and drying panels.
8. It is advisable to use the anti-algae preparation indicated by the manufacturer of the Piano Guard System - included in the system packaging. The use of another preparation may cause damage, thereby invalidating the system warranty.
9. The system should be connected to electricity at all times. If it is disconnected, the system will not work - it will not be possible to inform the user about the possible need to add water, and it will also be impossible to download data on the temperature and humidity levels to the user's web and mobile applications.

# # 3



## Tuning

After the first installation of the Piano Guard System, the grandpiano should be re-tuned approximately 3-4 weeks after installing the system. The instrument should adapt to a new, suitable and permanent microclimate.

# # 4

## Cables

The wiring of the Piano Guard system should be checked each time the instrument is serviced. Cable breaks, frequent running over or other damage may cause short circuits, electric shocks or even fires.

# # 5

## Warranty

The warranty for the system is 2 years. More information about the warranty can be found at:

<https://pianoguard.com/en/warranty-terms-and-conditions/>



**# 5**

Good luck!

In case of any questions, please do not hesitate to contact us! We are more than happy to help!  
[info@pianoguard.com](mailto:info@pianoguard.com)

[www.pianoguard.com](http://www.pianoguard.com)